#### **Database Mining for Fast Track Business Development**

**Direct Marketing Program leading to new business**.



July 30, 2020 Presented by Dean Harms



#### **GENERAL** information

At any given time

4% of the market is buying

56% is not

40% are poised to begin





#### **Communication**

It starts with a few points - Email

#1 means of B2B communication.

You have to earn the right to be in someone's mailbox.





#### **Communication**

It starts with a few points - Voice Mail

Why don't people respond to voice mail?





#### So how does this all work?



It's realizing that <u>people</u> are very busy and when they don't know you, it's tough to connect.



#### So how does this all work?

- #1 Send an email
- #2 Follow up with a phone call
  - ... Leave a voice message
  - ... Connect with the buyer
- #3 Follow up with an email.
- #4 Repeat





# Let's talk about communication through email



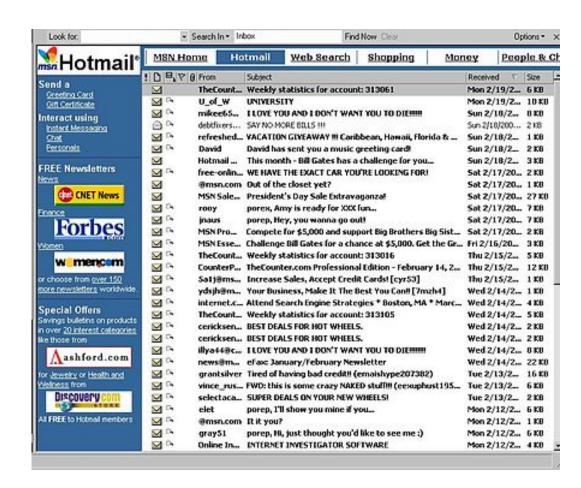




# Let's talk about communication through email

There's nearly 3 billion email users worldwide

How do we earn the right to be in someone's inbox?





#### **Short & sweet communication**

You have seconds not minutes.

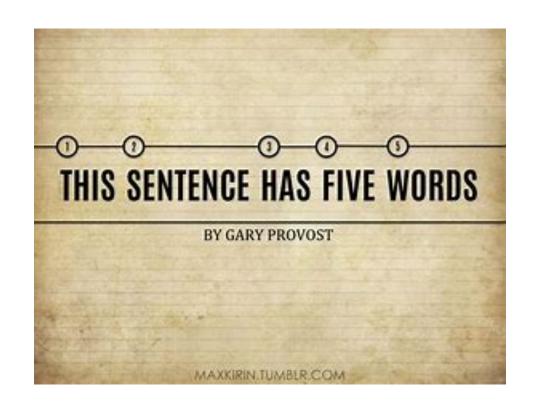
Twitter Length





#### **Short & sweet communication**

Be short and get to the point.





Maintain a call log

Do your record keeping

Outs and Time Company/Contact Type of Contact Purpose Contact Notes Colective For Name
System



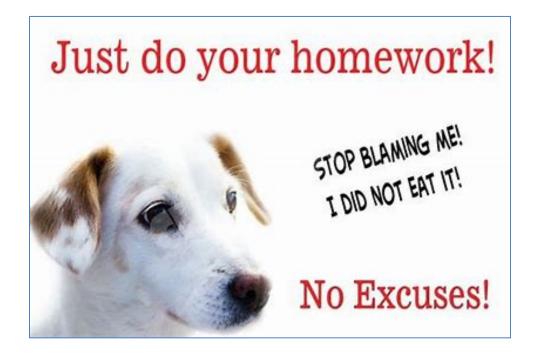
#### Step #1

#### Sending the introductory email





When you communicate with former customers, do your homework.





Who is the key contact?







Send the prewritten, scripted email





The purpose is to land that 1<sup>st</sup> touch.

To get your name in front of the buyer.

It is the lead to the phone call.



What's the deal with phone calls?



So why's it so hard to reach people?



Who likes checking voice messages?

The flashing red light...





Step #2
Make the phone call

Leave a voice message Or you reach the buyer





Leaving a voice message

Develop and use your scripts

Because preparation is one of the keys to success







Yet this is now Touch #2.





The buyer answers the phone!

You have a connection

Use your script.



But if you don't connect

Step #3
You wait 1 week and send the 2<sup>nd</sup> email

And this is Touch #3





23



Step #4
Wait 3 to 4 weeks.
Repeat

**Build your touches** 



It's about touches

1<sup>st</sup> email – see your name.

1<sup>st</sup> voice message – hear your name

2<sup>nd</sup> email – see your name

3<sup>rd</sup> email – see your name

When you connect, it's not a cold call but is now a "know call"





#### To summarize



- Be prepared / Setup your system.
- Do your homework.
- Write and use your scripts.
- Do your record keeping.
- Build your name recognition.
- Remember it's about helping people.
- Execute the system Repeat



# What's the impact



Pass #1 - You can get business.

Pass #2 – You can get more business

Pass #3 – You can convert more.

It's a marathon not a sprint.



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We here to help.

For a full transcript or additional help
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